

BUSINESS ANALYSIS – FUNDAMENTALS (BAF)

4 hours, 4 PDUs

Interactive video-based training
 WBL

Do you recognize the following challenge?
“The solution fulfils the requirements, but the customer and the end users are not satisfied!

- *How can we know and ensure that the solution fulfils the real needs and is perceived valuable?*
- *How can we ensure a satisfied end user and that the solution is useful?*

In this course you will learn how Business Analysis knowledge areas, techniques and best practices can help to respond to and overcome this very important challenge.

AFTER THE COURSE YOU WILL

- ❖ Know the Fundamentals of Business Analysis
- ❖ Understand the role of the Business Analyst
- ❖ Know how to better perform business analysis with focus on Value creation
- ❖ Have practiced on Business Analysis “techniques”

TARGET GROUP

- ❖ Business Analysts
- ❖ Project and Program Managers
- ❖ Sponsors and Account Managers
- ❖ Solution Architects and Technical Coordinators
- ❖ Product Owners, Product Managers
- ❖ Core 3 Team members
- ❖ Business Consultants
- ❖ Anyone with interest in Business Analysis

TRAINING METHOD

We apply a training method based on “learning by doing”, thus optimizing your learning by combining the interactive video-based theory classes with exercises, tests and a realistic case study.

With the case study you will learn how to apply Business Analysis techniques on a customer specific software automation project.

SUBJECTS

- ❖ Course Introduction
- ❖ Background and Introduction to Business Analysis
- ❖ The Process
- ❖ Stakeholder Management
- ❖ Strategy Analysis
- ❖ Elicitation and Collaboration
- ❖ Requirement Management
- ❖ Business Analysis and Agile Methods
- ❖ Requirements Tracing and Prioritization
- ❖ Business Analysis During Project Execution
- ❖ Case Study and 5 quizzes
- ❖ Course Closure

The content is aligned with BABOK V3 from IIBA and the Business Analysis standard from PMI® (Project Management Institute).

It also contains GPMM® 3.0 content and other real hands-on experience.