

# Ericsson Customer Project Management Course (ECUSTPM)

**VCT: 4\*4 hours, 16 hours, 16 PDUs**

**ILT: 3 days, 24 hours, 24 PDUs**

(Distributed as: ILT: 20 Technical, 2 Leadership 2 Strategic PDU)  
(VCT: 12 Technical, 2 Leadership 2 Strategic PDU)

## AFTER THE COURSE YOU WILL

- ❖ Have knowledge to help you become a better Project Manager.
- ❖ Have better knowledge of the project work form and the importance of a common project culture.
- ❖ Understand the project manager's role as well as other roles in a multi-project organization.
- ❖ Be able to take responsibility for all aspects of a project to ensure its successful conclusion meeting the goals.
- ❖ Be able to manage customer projects (analyzing, planning, establishing, executing and closing) using Ericsson processes, tools and ways of working.

## TARGET GROUP

Anyone working or involved in Projects, who needs to know the Ericsson way of working in customer projects, e.g.:

- ❖ Project Managers
- ❖ Program Managers
- ❖ Project Planners
- ❖ Implementation Managers
- ❖ Build Managers and Coordinators
- ❖ Core 3 Members
- ❖ Team Leaders
- ❖ Project Team Members
- ❖ Project Sponsors
- ❖ Line Managers
- ❖ Project Office (PMO) Managers

Note! There is also a version of course targeted to Project Planners.

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In this course you will learn how to become a better Project Manager (PM).

Companies need PMs who know how to apply and make the best use of recognized best practices in the daily management of projects, to ensure that the projects meet their goals.

Using a common model is key to this goal. Here you will explore Ericsson's way of planning and managing a project.

Apart from the actual Project Management, this course goes one step further, by also covering how to ensure a smooth and efficient collaboration between the project and the surrounding elements in the organization, such as Project Sponsorship, Governance, PMO and Functional Areas.

The course is customized for Ericsson.

## SUBJECTS

- ❖ Project Management overview
- ❖ Projects in a multi-project organization
- ❖ Key Roles and Responsibilities
- ❖ The Sponsor and Project Governance
- ❖ Ericsson Sales Process
- ❖ Business Analysis – Requirement Classification – Scope Management
- ❖ Project Planning
- ❖ The 10 + 1 knowledge areas
- ❖ Project Life cycle
- ❖ Tollgate Decision Model
- ❖ Project Documentation
- ❖ Earned value techniques
- ❖ Orientation into related elements: PMO, Program, Portfolio, Agile techniques, Tools
- ❖ A complete project as a Case Study with exercises, role-play etc.

## TRAINING METHOD

This is a course in which theory will be mixed with hands-on work on real projects.

We apply a course/training method based on "learning by doing", optimizing your learning by combining the trainer's input with your own experience and active participation.

You will experience a course with a high energy level and lots of fun.

*The course is partially based on our GPMM® 3.0 model. It is recommended to include GPMM 3.0 books in the course material.*

